

## **Perran Quay Privacy Policy**

- Information is collected from an individual when completing a "Contact Us" form, interacting with surveys/reviews on our website and/or whilst making a booking online.
- Information collected includes: Full Name (we ask for the names of not only the 'leader' of the booking party, but also for each member within the party), e-mail address, mailing address, contact telephone number (landline and/or mobile) and also, in the case of bookings, credit/debit card information.
- Any information taken from an individual will be used and stored lawfully.
- We may use your information in order to:
  - Improve our customer service.
  - Process transactions. Your information will not be swapped, sold or given to any other 3rd party, unless with the individuals consent, it is required in order to offer the service advertised, or where disclosure is required by law.
  - Send Newsletters and/or offers available here at Perran Quay. From time to time we may have certain offers available or newsletters, which parties who have previously visited the site may be interested in. (It is also possible to unsubscribe from any future correspondence on request).
- The site does contain links to other websites. We are not responsible for either content, or privacy of information on these relevant sites.
- No personally identifiable information shall be displayed on the website for other users to see.
- We will only correspond with the 'leader' of the party. It is your responsibility to inform other members of your party of what information has been provided to us and how it may be used.
- Any individual is entitled to a copy of any information we hold about them. In order to obtain this, a written request must be sent to: Perran Quay Touring Park, Hendra Croft, Newquay, TR8 5QP.